



TOWN OF
NEW LONDON, NEW HAMPSHIRE

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**Communications Study Pre-Bid
MEETING MINUTES
Thursday, May 7, 2026
Whipple Memorial Town Hall
11:00 AM**

PRESENT:

Bebe Hammond Casey, Chairman
Janet Kidder, Selectman
Richard Anderson, Selectman
Ashley Seybold, Town Administrator
Chief Emily Cobb, New London Police
Lieutenant David Keith, New London Police

ALSO PRESENT:

Sherri Bush, ADCOMM
Mike Kent, IXP
Mag Francis

Rich Epstein
Bob Bowers

Chair Kidder called the meeting to order at 11 AM.

Key Points:

- The current dispatch center handles services for New London and four other towns plus an ambulance service, operating as a regional center.
- The study is a crucial part of due diligence for a potential future new police station construction project, potentially impacting the communication center's location and design.
- The estimated budget for the comprehensive study requested in the RFP is significantly higher than the allocated \$30,000, ranging from \$150,000 to \$180,000 for a full scope.
- Stakeholders (member municipalities and ambulance service) have been informed and expressed support for participation.
- A concern for New London taxpayers revolves around cost-sharing and ensuring other communities pay a fair share.
- Another focus is on the service currently provided, and whether any adjustments could be made.
- The consultants emphasize that "no two dispatch centers are alike", and comparable studies need to account for diverse configurations and services.
- Consultants shared that doing dispatch studies because you're "chasing the dollar" always fails, whereas doing dispatch studies for the quality of service can be successful.

Respectfully submitted,

Ashley Seybold
Town of New London

Note: RSA 91-A:2, II provides that “*Minutes of all such meetings, including nonpublic sessions, shall include the names of members, persons appearing before the public bodies, and a brief description of the subject matter discussed and final decisions.*” A video of the entire meeting may be available for viewing on the town website, NewLondon.NH.gov, if more than the brief description contained in these meeting minutes is desired.